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Results Engineering



Results Engineering awarded Gold and Diamond Honors from Hyland Software

Recognition salutes successes in helping organizations operate more efficiently through technology, such as the enterprise content management (ECM) software suite, OnBase

Tampa, Florida - February 4, 2010 – Technology that drives process efficiency is in especially high demand today – and so are the vendors that have proven they can deliver it as promised. Specifically, organizations are looking for vendors that can back their solutions with exceptional customer care, and technical knowledge and support. For consistently providing this, Results Engineering was recently honored at Hyland Software’s 2010 Team OnBase Conference with the Gold Partner Award for revenue and the Diamond Award for support.

The Diamond Award is Hyland’s highest for customer support. It requires at least a 95% customer satisfaction measured by annual support renewals across dozens of clients. It requires multiple engineers to be certified in OnBase installation, workflow design and development, WorkView design and development, API level development and more. Diamond Support winners also have to send multiple staff to Hyland’s major training events each year: OnBase Partner Conference, OnBase Technical and Training Conference, and OnBase Techquest. Results Engineering is the only organization to win the Diamond Support Award every year it was offered by Hyland. Results Engineering is an active member of the Hyland CTO Roundtable and has more OnBase certified professionals than any other Hyland reseller.

“Organizations today need more than a proven technology solution – they need a proven and stable vendor to provide and support it,” said David Conley, director of U.S. channel sales for Hyland Software. “To achieve this, we hold all of our partners to the highest standards of quality and professionalism. But during the past year, Results Engineering went above and beyond the benchmarks, making the Gold and Diamond honors well-deserved.”

“Our company is totally committed to excellence in workflow reengineering, development and support,” said the President of Results Engineering, Greg Boyd.

The Authorized OnBase Solution Provider community is an exclusive team of Hyland partners. Results Engineering provides expertise and hands-on support for OnBase since 1998, as well as the many complementary technologies that make up ECM solutions. Results Engineering works with Hyland to give customers the highest level of technical support. And they get continuous OnBase training and the backing of Hyland.

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About Results Engineering

Results Engineering, headquartered in Columbus, Ohio with offices around the United States is an industry leader in providing Document Management and Workflow solutions featuring advanced document capture for automated document classification and indexing. Our focus is improving processes through workflow technology and the elimination of manual data entry. Results Engineering is engaged in the planning, design, and implementation of best of breed Electronic Document Management solutions since 1993 with specific solutions for Courts, Procure to Pay, K-12, Insurance and Wireless Bill auditing. For more information on Results Engineering please visit www.ReEng.com.

About the Hyland Software solution, OnBase

One of the largest independent software vendors in the world of enterprise content management (ECM), Hyland Software is the developer of OnBase. An award-winning suite of document management and content management solutions, OnBase has a proven record of solving problems resulting from time consuming, costly and error plagued manual tasks. Today, people at more than 9,000 organizations both large and small in 60 countries have the time to do the things that really add value thanks to OnBase. Available on-premises or as software as a service (SaaS), OnBase installs quickly, cost effectively and is designed to grow with organizations. To learn more, visit www.Hyland.com.

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The Results Engineering team accepts the Gold and Diamond Awards at the 2010 Team OnBase Conference, Tuesday, February 2nd.